



SUPPORT SERVICES ANNUAL REVIEW 2012

University Students' Council - AGM I

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An Overview:

The USC Support Services &
Support Services Center

The Support Services

□ Accomplishments:

- Branding/Social Media
- HBK Outreach
- Professional School Outreach
- Partnerships
- Visibility
- Community
- “Clubs” vs. Services

□ Challenges

- Student-at-large outreach
- Passive vs. active programming
- Still seen a support for only the “disenfranchised”
- Working with Administration
- Relationship with Council

The Support Services Center:

□ Accomplishments:

- Branding/Social Media: (You Belong)
- Center Manager
- Safe Space
- Partnerships formed
- First Year Student Outreach

□ Challenges

- Space/Resources
- Finding a Structure
- Center Manager's role

Recommendations:

- Continue improving on social media and branding
- Continue advocacy to Administration
- Realizing our capacity to make change
- Realizing importance of One Love Rally
- Improve on our relationship with Council

Thank-You's

- My amazing team of Coordinators (and Commissioners)
- The Services' Executive Teams
- Brandon Williams, Center Manager
- The Board
- Student Life
- My incredible Standing Committee

Ally Western

Ally Western is an Outreach Service constantly working to create a more inclusive university campus, with a focus on understanding and celebrating sexual diversity.

The overall goals are:

- Create a safe, accepting and inclusive campus
- Reduce fear of discrimination and harassment
- Educate participants about LGBTTO2 issues
- Create a visible network of support.

www.usc.uwo.ca/allywestern/ | @AllyWestern



Accomplishments:



- Overhauled Ally Western workshop
- Tailored workshops to specific student groups
- Updated online presence (USC website, Facebook, Twitter account)
- Created informational pamphlet for campus-wide distribution
- Re-branded
- Liaised with GetREAL & PrideWestern on events

Shout-Outs:



- CYOA
- GetREAL
- CAISA
- Undergraduate Engineering Society
- SSSC
- KUCSC
- BUCSC
- Off Campus Advisors
- HBAA
- Orientation Week volunteers (Sophs)

2 Girls 5 Gays



Thursday,
March 29th,
Mustang
Lounge (sm.
Room),
5:30pm

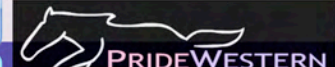
Entry by
donation to
Pride Library

Auditions
TBD

PrideWestern Presents:

2
girls
5
gays

Featuring Western's Most Fierce and Fabulous!
Thursday February 2 at 5:30pm in the Mustang Lounge. Admission \$2 at the Door
All Proceeds Will Be Donated in Support of the Pride Library



Pride Western

The Pride Western network aims to provide a resource and support system for students with questions regarding Lesbian, Gay, Transgender, Transsexual, Queer, 2-Spirited, and Asexual (LGBTTO2A) issues. The organization promotes awareness and advocacy on issues brought about through a variety of programs, including the annual Pride Week, movie nights, socials, and coffee houses.

www.pridewestern.ca | @PrideWestern



Accomplishments/Challenges:



Accomplishments:

First Year involvement

- POP Parties
- Discussion Groups
- HBK Involvement
 - Open position dedicated to Huron, Brescia and Kings outreach
 - Affiliates Awareness Week
- 2 Girls 5 Gays
 - First event of its kind we've ever done
 - Great turnout

Challenges:

Filling The Executive

- Had one executive until September
- Had three unfilled positions until November
- Volunteer Involvement
 - Intended to form executive sub-committees
 - Impractical time commitment

Recommendations:



• Trans Community Involvement

- Increased outreach to this community
- Continued support for equality on campus (Gender-Neutral Washrooms)

• Programming Consistency

- Sticking with successful programming from last year worked well for this year (Speakers, POP Parties)
- New programming was based on successful programming either from the past or from other sources (2G5G)

• Solidify Presence at the Affiliates

- Build on the work done this year to increase visibility and involvement

WIN

The Women's Issues Network is a USC Service dedicated to recognizing, representing, and rectifying gender inequalities affecting Western students. WIN is committed to providing a space free from racism, sexism, and homophobia as well as providing an educational resource center on woman's and gender issues. WIN offers: Coffee houses, awareness weeks, V-Day, Feminine Hygiene products, study space, film series and much more.

www.winuwo.ca | [@winUWO](https://twitter.com/winUWO)



Accomplishments/Challenges:



Accomplishments:

- Connections to the London community: i.e: RHAC
- Male outreach:
WIN has been working hard to incorporate male outreach into its program. This is vital for the future of the service and vital to real gender equality change on campus.

Challenges:

- WIN's Identity:
Struggle to define WIN, how it is a service to students, how it attacks gender issues, as well as women issues.

Recommendations:

WIN as a service! Service not club/group/gathering/following etc...

- Fwords
- Big Sister
- Little Sister program
- Discussion Groups (STI, spirituality, body image etc...)
- Provide female condoms/dental dams/diva cups/ tampons etc...
- Act as a media watchdog for outlets on campus
Offer women only spaces
- Student Advocacy for gender inequality in the classroom
- Programming does not exclude men - welcomes them, while maintaining safe women only space.

Food Support Services:

Food Support Services is a completely anonymous food hamper distribution system. Food hampers can be requested through email and collected 24 hours/day.

Any member of the Western Community can request a food hamper and will receive a confirmation e-mail within 24 hours with the location of a locker on campus, and combination where they can find their hamper.

The service is run completely on donations. Thank-you to our largest annual sponsor, IveyConnects.



Accomplishments:

- Expansion of the voucher program

Thank-you to all who donated this year to the voucher program. Donations ranked in at around \$1000 (that's 100 more vouchers!)

- Tracking of metrics and creation of feedback survey
- Collaboration with other organizations (Grocery Checkout, MealExchange, Ivey Connects, London Food Bank, Campus ministry, Sunday Funday)

Recommendations:

- Expansion of FSS beyond just the physical service to more of a network of information, support and advocacy.
- Continued growth in advertising to ensure all students in need of the service are aware it exists (e.g., London Food Bank, Campus ministry, Sunday Funday).
- Creation of website and improvement of branding to increase visibility on campus.

Ethnocultural Support Services:

The Ethnocultural Support Service seeks to create a culturally inclusive University Community, in which students' unique backgrounds are positively embraced and celebrated, and do not negatively impact their student experience.

[@ESSuwo](http://www.usc.uwo.ca/Ethnocultural_Support)



Accomplishments:



- Gained membership and gradually building a community of students passionate about the service and issues surrounding the ethnic community at Western through Awareness Week, and campus outreach.
- Diversity Caucus- roundtable of first year students to discuss diversity issues on campus.
ie. Orientation Week, and Cultural Club Conflict and Meditation.
- Advocated directly on behalf of students, and created partnerships at Western and with organizations in London.
- Worked with Brescia, Huron, and Kings to learn from the ethnocultural services provided to students there and where ESS could fit in.

Recommendations:



- Creating an immense long term structure for the service (solidifying executive roles, solidifying responsibilities of service, etc.)
- Looking towards a relationship with the Incoming VP International in Administration.
- Building better relationship with Indigenous Services for our First Nations portfolio, perhaps through the support and guidance of the President and/or UA.

EnviroWestern

EnviroWestern is the student answer to environmental issues at Western, providing action and advocacy for issues important to students, as well as numerous opportunities for students to get involved. Enviro's slogan is, "Small steps, Big Impact", and we are structured so that every student on campus has an opportunity to contribute in some way.

www.usc.uwo.ca/envirowestern/
@EnviroWestern



EnviroWestern

Accomplishments/Recommendations:



Accomplishments:

- Residence Recycling Nights with Facilities Management
- Workshops at the YMCA
- Refill to Win
- Green O-Week Initiative
- Student Sustainability Collaboration
- SSC Display
- EnviroWeek

Recommendations:

- Need to work on Social Media and Advertising
- Need to design clear mandates for each of the Exec positions
- Work on getting contacts in faculties to help spread info about our events
- Bring Refill-to-Win onto other campuses in Ontario

I Know Someone

I Know Someone is an education, awareness, training and social marketing campaign developed by the University Students' Council, UWO, Sexual Assault Centre London, and Changing Ways.

Our goals are to:

- Increase awareness about the continuum of sexual violence
- Teach bystander skills to safely intervene when necessary
- Empower students to recognize their role in ending sexual violence

www.iknowssomeone.ca

I KNOW SOMEONE ...

Accomplishments/Recommendations:

Accomplishments:

- Being available for a wide range of students and student groups for training and resource purposes
- Contributing to a safe space atmosphere within the campus generally and the support services center specifically
- Navigating successfully through our first year of being a student service

Challenges:

- Reaching groups on campus such as housing
- Learning to work as a small team especially in terms of responsibilities and obligations